



Hazelwood

HOLIDAY PARK
SOUTH DEVON



01626 865005

www.hazelwood.co.uk

Cancellation Protection (optional)

For this premium, Hazelwood Park will refund all monies paid (excluding the cancellation insurance fee) provided we receive written confirmation of cancellation of the entire party at least 56 days before the commencement of your holiday.

If you cancel your holiday between 56 days prior to arrival and your arrival date Hazelwood Park will refund if cancellation is due to any of the following:

- Death to a named member of the booked party.
- Serious illness to a named member of the booked party, or Redundancy to a named member of the booked party.
- Fire, flooding, subsidence or malicious damage rendering your home uninhabitable.

Please note that the claim must be in writing and supported by the relevant documents. Our acknowledgement is evidence of having received your notification.

Please note Hazelwood Park's cancellation scheme covers you until you arrive on site after which refunds cannot be given if for any reason you leave early. You may wish to take out your own holiday insurance to cover this.

To Cancel: If you need to cancel you can let us know by telephone but we require notification in writing. The date that we receive your cancellation will be considered the cancellation date so we recommend you send it by recorded post to: Cancellation, Hazelwood Park, Dawlish Warren, Devon EX7 0PF (This policy is for cancellation and is not equivalent to a travel insurance policy.)

Your booking - When you make a booking a contract is formed between Hazelwood Park (us) and the customer (you) once we have accepted your initial payment whether it is a deposit or the full payment (if the booking is made less than 56 days before the start of the holiday). Printed here are the terms and conditions of that contract.

Alterations - Once you have confirmed your booking you cannot change any of the details without our agreement. In these circumstances we will do our best to help you make minor alterations in advance of your holiday.

Cancellations - If you cancel your holiday you will be responsible for the full cost of the holiday unless you have purchased any cancellation cover or holiday insurance. If you wish to cancel you must telephone us on 01626 862955 and then confirm in writing either by post or email.

Paying - When you make a booking we require an initial deposit in order to hold the booking. We then require the full payment no later than 56 days before the start of your holiday. If you make your booking within 56 days of the start date we will require full payment for your holiday. If the balance of your payment is not received 56 days prior to the start of your holiday we will assume that you no longer require the accommodation and we reserve the right to re-let it.

Hire Service - Any linen or equipment hired as part of the booking must be reserved and paid for as part of the initial holiday payment. All tree linen packages must be also be reserved at this time.

Prices - All prices stated in the brochure are inclusive of VAT and insurance premium tax (where applicable) at the rate that was current when the brochure went to print. If the rate has changed since this time we reserve the right to change our prices according to the new rate.

Your Group - Primarily we run a family holiday park. Only those listed with the booking can occupy your holiday accommodation. We reserve the right to ask any person not listed to leave the park.

Number of People - The number of people in your group (including children and babies) must not exceed the maximum capacity of the holiday accommodation.

Single Sex and Non Family Groups - We do not normally accept single sex or non family groups. If you wish to make this type of booking you must let us know and we may ask questions that could mean your party will be accepted. We have the right to refuse your booking.

Your Age - To make a booking you must be over 18. We do not normally accept bookings where more than half of the party are aged 17 - 25. If this is the case you must let us know when you attempt to make the booking as we have the right to refuse it.

Children - Children must be supervised whilst on the park and are the responsibility of their parent or guardian during their stay. Children may only use the swimming pool if accompanied by an adult.

Dogs - Some of our holiday accommodation is particularly set aside for dog owners with a maximum of 2 dogs per accommodation. We reserve the right to decline certain breeds of dog so you must give us details. There is a charge to bring your dog(s) on holiday with you, for further details consult our price list. Any customer who has not revealed the fact that they have brought their pet on holiday and has not booked into a dog specific accommodation will be asked to move units or leave the park.

Dog Rules - Dogs must be kept on a lead at all times and you must clean up after them. Dogs are not allowed in the play area and dogs must not be left unattended in the holiday unit or elsewhere on the Park. You must provide your dog with its own bedding and discourage it from sitting on the furnishings. If your pet causes a nuisance or any damage you will be asked to remove it from the Park.

Driving - There is a speed limit on the Park of 5 miles an hour which you must adhere to. Everyone driving on the Park must be in possession of a driving licence.

Arrival - Your accommodation will be available from 4.00pm on the day of arrival. If you think your arrival time will be later than 7.00pm we need to make arrangements for you to pick up your keys somewhere other than Reception. Please make us aware if this is the case. If you have not arrived by 10.00pm on the day of arrival without prior arrangement we will consider the booking to be cancelled.

Departure - You must vacate your holiday accommodation by 10.00am on the day of your departure.

Use of the Accommodation - At the end of your holiday you must leave everything in a clean, tidy and undamaged condition. You are responsible for any damage or loss that may occur during your stay. We reserve the right to enter your accommodation under special circumstances or emergencies.

Your personal possessions - You are responsible for your own personal possessions on the Park or in your accommodation and we are not responsible for any loss or damage to these.

Your Car - There are speed limits on the Park that you must comply with. Vehicles are driven into the Park at your own risk and we are not responsible for any loss or damage.

Your Behaviour - We run a family holiday park and if the management considers your behaviour to be offensive, illegal, disruptive or inappropriate we will ask you to leave. No refund will be given in these circumstances.

Brochure - We have taken care to make sure the details of our brochure are correct when going to print, however we shall not be held liable if any facilities become unavailable.

Complaints Procedure - We will do our best to ensure that you enjoy your holiday, however sometimes problems do occur. If you have any concerns or problems during your stay please notify the Reception staff immediately and we will attempt to put things right as soon as possible.

We will not be held responsible for any concern that you knew about during your stay but did not report whilst you were here. If we did not resolve any matter satisfactorily during your stay you must notify us in writing. Any complaint received more than 14 days after your departure will not be considered.

Please write to: Customer Service
Hazelwood Park, Dawlish Warren, Devon EX7 0PF

Hazelwood Holiday Park is a 38 acre family run holiday park and we've been providing family holidays for 50 years. Our award winning park includes large open areas of grassland, a wooded riverside and three fishing lakes. We offer a relaxing natural environment in which to enjoy yourself and we are just a short walk from the Award Winning Warren Beach Resort.

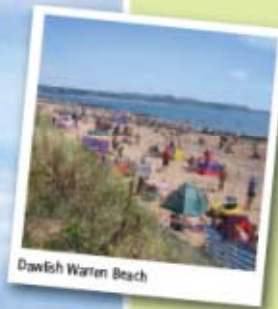


David Bellamy Award

This is confirmation that we maintain and develop our park with nature in mind. If you visit you will be amazed at the amount of wildlife that calls Hazelwood Park its home. You can't miss the friendly wild ducks and geese inhabiting our streams and lakes during the summer and you'll love the woodland areas that surround the park. We have three lakes all surrounded by trees and wide open grassy areas to play.



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Dawlish Warren Beach

Beach Attraction

Only 640 metres away from a Blue Flag beach we are just a short level walk away from all the activities at the Warren Beach Resort. With a fun-park and go-karts plus shops and food outlets you'll have plenty to do when you're not sun bathing or building sand castles. Walk a little further along the beach and enjoy peace, seclusion and a national nature reserve. The Warren is also home to an 18 hole links golf course.

Park Facilities

We have a full range of facilities including an outdoor heated swimming pool, fishing lakes, playground, on site Londis supermarket, take away, clubhouse with seasonal entertainment and a launderette.

Dogs can stay too!

A limited number of units including lodges have been set aside for families who would like to holiday with their pet dogs. There is a maximum of two dogs per accommodation.



Supermarket



Fishing Lakes

Enjoy fishing at Hazelwood Park. Our lakes are fully stocked and have proved to be a very popular attraction.

A daily licence is required. Rules apply and an Environment Agency rod licence is required.

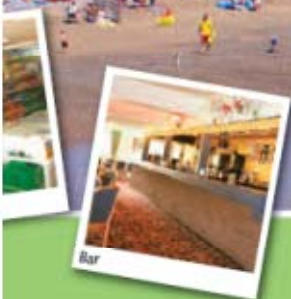


Swimming Pool

We have a free 40' x 20' outside heated swimming pool with a large patio area. Pool open between Whitsun - September.



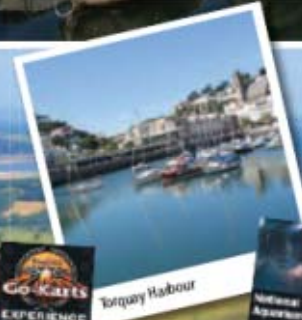
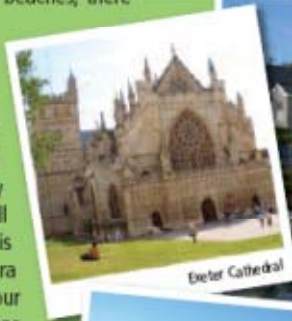
Wi-Fi Bring your wireless enabled laptop on holiday and enjoy broadband access. Pay when you get here. Daily and weekly rates apply.



Bar

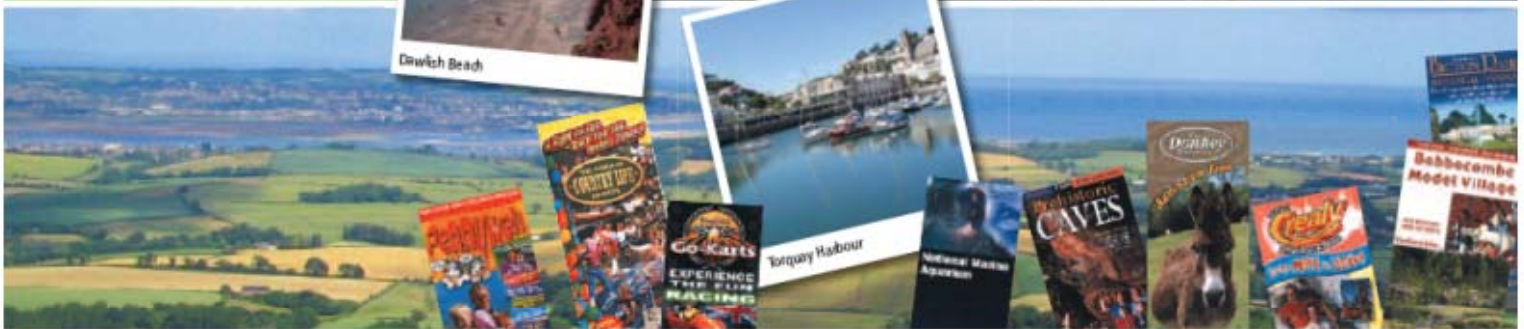
Places to visit

In the area, as well as other beaches, there are a host of pretty towns to visit and discover close by including Dawlish and Teignmouth. You can even take a passenger ferry to Exmouth for the day. The city of Exeter is steeped in history with its Cathedral, city wall and roman remains. Torquay is the pride of the English Riviera and includes a bustling harbour front and waterside attractions. Good train and bus links make it easy to leave your car behind. The fabulous Dartmoor National Park is easy to reach by car.



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Devon Attractions...



Entertainment...



Our entertainment team provide light evening entertainment all season at Hazelwood Park's Clubhouse with the acts building up to full Cabaret during the peak summer weeks.

As well as cabaret we offer discos, bingo, quiz nights, pool competitions, fancy dress and karaoke for you and your family's enjoyment.

We also look forward to special themed weeks organised during the season. They include Nice & Easy weeks, and a week-long Festival of Country Music with guest acts from all over the country (There is a charge for the Festival of Country Music). Have a look at our website or price list for further details and dates of all these events.



www.hazelwood.co.uk

Luxury Lodges...



Luxury Holiday Lodges

Hazelwood Park acts as a booking agent for various exclusive lodge holiday homes.

These beautiful Lodges are fully double glazed and centrally heated with superior fixtures and fittings. Each Lodge is slightly different but most lodges include washing machines or dishwashers as well as the standard fridge freezers and microwaves. They all have decked balconies and adjacent parking spaces.

5 & 6 Berth Accommodation

- Large open plan living, kitchen and dining area
- 3 bedrooms
- Master bedroom with ensuite
- Family bathroom
- Fully equipped kitchen
- French doors opening onto large decked balcony
- At least 73 m² in area
- Each lodge varies slightly
- Hot Tub option
- Dog friendly lodges available (Towels and tea towels are not provided)



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The Lodges are available to book nearly all year round although certain Park facilities, like the swimming pool, will be closed out of the summer season.

A £50 refundable Good Housekeeping Bond is required as part of the booking. Because we act as an agent for these lodges they do not qualify for the same special offers as our other accommodation and we recommend you take out your own holiday insurance.

We have 4,5 & 6 berth lodges available



4 Berth Accommodation

- Open plan living, kitchen and dining area
- 2 bedrooms
- Fully equipped kitchen
- French doors opening onto decked balcony
- Hot tub available as optional extra
- Dog friendly units available
- At least 44 m² in area
- Each lodge varies slightly (Towels and tea towels are not provided)



• 46 m² in area



6 Berth Accommodation

Our new style of accommodation, this is our largest chalet.

- 3 bedrooms
- Freeview flatscreen TVs
- Kitchen area with microwave
- Shower room
- Satellite connection for your Sky box
- Free linen
- Free electricity
- Duvets and pillows provided
- Book early to avoid disappointment (Towels and tea towels are not provided)



the Ashwood...

www.hazelwood.co.uk

the Hazelwood..



6 & 7 Berth Accommodation

This accommodation sleeps 2-6 people with one double bedroom, one twin bedroom, and a double sofa bed in the living area. Some units have been converted into 7 berths with the inclusion of a bunk bed replacing one of the single beds allowing the second bedroom to sleep 3.

- Living area with TV
- Bathroom with bath (shower over on request)
- Kitchen with microwave and fridge freezer
- Free linen. Duvets and pillows provided
- Free electricity (Towels and tea towels are not provided)

• 37 m² in area



 Two 5 berth Hazelwoods have been converted to assist wheelchair users, please ring for details.

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 360° tour online visit www.hazelwood.co.uk

the Elmwood and Beechwood...



3 & 4 Berth Accommodation

These smaller chalets sleep up to 4 people with one double bedroom and one bunk bedroom. Some units have only a single bed in the second bedroom making them 3 berths. The living areas have 2 fireside chairs and a 4 seat dining table.

- Shower room
 - TV
 - Free electricity
 - Duvets and pillows provided
- (Towels and tea towels are not provided)

Elmwood only

- NEW – Microwaves, toaster, kettle
- Free Linen

Linen hire available for Beechwoods



- 23 m² in area

01626 865005

360° tour online visit www.hazelwood.co.uk

Week Long or Short Break

The majority of our holidays are one or two weeks long and run from 4pm Saturday to 10am Saturday. We also offer **SHORT BREAK** holidays. Check the price list for details. We may also be able to offer an occasional Monday to Monday or Friday to Friday holiday.

How to book - 01626 865005

Go online or telephone to check availability of your chosen accommodation. We require £50 per week or short break to hold the booking and the balance of the holiday must be paid 56 days before your holiday starts. We would prefer payment by Debit card but will accept payment by Credit card.

Alternatively, "pencil yourselves in" over the phone and then send a cheque to Hazelwood Park, Dawlish Warren, South Devon, EX7 0PF.

Cancellation Protection

We strongly recommend you take out Cancellation Insurance which will refund all monies paid without taking an administration fee. Cancellation Insurance must be paid for at time of booking.

Please read full details with the Terms and Conditions on back page.



Interested in Owning Your Own Holiday Home?

No need to do any packing if you have a 'home from home' here at Hazelwood Park.

Owning a high quality, low maintenance holiday lodge can be surprisingly inexpensive and will give you a long lasting investment that can be enjoyed by all the family for years to come. It can even earn you money when you're not using it with our Buy to Let Scheme.

Call 01626 866273 for a Brochure.